

Condé Nast TRAVELLER

NOVEMBER 2019 £4.90

The Readers' Choice Awards 2019

CONCIERGE



THE BIGGEST AWARDS EVER, MORE THAN 600,000 VOTES

Over 1150 winners

HOTELS
CITIES

COUNTRIES
TRAINS

ISLANDS
CRUISES

AIRLINES
SPAS



9 771368 597174

THE READERS' CHOICE AWARDS 2019

YOUR PICK OF THE BEST ISLANDS, HOTELS, CITIES, SPAS, AIRLINES, TRAINS AND MORE



No 1 ISLAND IN EUROPE: HVAR IN CROATIA, WITH ITS BEACHES SUCH AS POKONJI DOL

HOTELS



No 1 HOTEL IN SPAIN AND PORTUGAL: FINCA CORTESIN, CASARES, SPAIN

Curiosity. That's what drives us all to seek out the best hotels and destinations, the most wonderful cities, the islands worth shouting about. We are always in touch with our network of writers and editors around the world about their new finds, the under-the-radar hangouts we think you need to know about. But we're also very aware that you, as the reader, love to travel, and get to all sorts of locations, making all-new discoveries.

And we're just as curious about where you go, what you loved, and who you went with. This is why we call on you year after year to let us know which places and players you admire the most. This year, for the first time, we joined up with our sister title in the USA, creating a transatlantic awards in which a record 600,000 registered voters took part. Our 22nd awards are the largest since the magazine started, with new lists and more hotels and destinations than ever before – including more favourite London hotels, more UK and Europe, Thailand and Bali, and a whole rip-roaring bunch of addresses across the Americas, plus the welcome return of our luxury train category. Your votes are in. Full steam ahead.



No 1 HOTEL IN THE UK: THE BALMORAL, EDINBURGH

EUROPE

LONDON

- 1 **ROSEWOOD LONDON** 98.74
- 2 **Mandarin Oriental Hyde Park, London** 97.93
- 3 **The Langham, London** 97.92
- 4 **Hotel Café Royal** 97.70
- 5 **The Savoy** 97.00
- 6 **The Beaumont** 96.81
- 7 **Brown's Hotel, A Rocco Forte Hotel** 96.65
- 8 **The Stafford** 96.00
- 9 **The London EDITION** 95.64
- 10 **Corinthia Hotel London** 94.86
- 11 **The Lanesborough** 94.76
- 12 **Ham Yard Hotel** 94.25
- 13 **The Milestone Hotel** 93.29
- 14 **The Bloomsbury** 93.06
- 15 **Dukes London** 93.05
- 16 **St Ermin's Hotel, Autograph Collection** 92.83
- 17 **Hotel 41** 92.79
- 18 **The Connaught** 92.78
- 19 **Shangri-La Hotel, At the Shard, London** 92.67
- 20 **The Ned** 92.67
- 21 **Claridge's** 92.50
- 22 **JW Marriott Grosvenor House London** 92.27
- 23 **The Berkeley** 92.25
- 24 **The Landmark London** 91.99
- 25 **Egerton House Hotel** 91.70
- 26 **Sea Containers London** 91.67
- 27 **The Chesterfield Mayfair** 91.05
- 28 **The Kensington** 90.79

- 29 **The Rubens at the Palace** 90.73
- 30 **The Franklin London – Starhotels Collezione** 89.94
- 31 **The Montague on the Gardens** 89.86
- 32 **COMO Metropolitan London** 89.75
- 33 **The Trafalgar St James London, Curio Collection by Hilton** 89.67
- 34 **The Pelham London – Starhotels Collezione** 89.54
- 35 **The Ritz London** 89.03
- 36 **The Dorchester** 86.40
- 37 **Conrad London St James** 86.32
- 38 **The Royal Horseguards Hotel** 85.83
- 39 **The Zetter Townhouse Marylebone** 85.00
- 40 **The Hoxton, Holborn** 81.20

UK

- 1 **THE BALMORAL, A ROCCO FORTE HOTEL, EDINBURGH** 98.33
- 2 **Lucknam Park Hotel & Spa, Chippenham** 98.15
- 3 **The Gainsborough Bath Spa, Bath** 98.13
- 4 **University Arms, Autograph Collection, Cambridge** 98.10
- 5 **The Bath Priory, Bath** 98.00
- 6 **Dormy House, Cotswolds** 97.39
- 7 **Cromlix Hotel, Perthshire** 97.29
- 8 **Waldorf Astoria Edinburgh – The Caledonian, Edinburgh** 97.29
- 9 **Fife Arms, Aberdeenshire** 96.71
- 10 **Coworth Park, Ascot** 96.34

- 11 **Artist Residence Brighton** 96.33
- 12 **Heckfield Place, Hampshire** 96.25
- 13 **The Pig at Combe, Devon** 96.00
- 14 **Summer Lodge Country House Hotel, Restaurant and Spa, Dorset** 95.91
- 15 **Babington House, Somerset** 95.70
- 16 **Waterside Inn, Berkshire** 95.50
- 17 **Durslade Farmhouse, Somerset** 95.40
- 18 **Calcot & Spa, Cotswolds** 95.30
- 19 **The Lygon Arms, Worcestershire** 95.25
- 20 **Hawkstone Hall & Gardens, Shropshire** 95.10
- 21 **The Merchant Hotel, Belfast** 94.83
- 22 **The Fish Hotel & Retreat, Cotswolds** 94.50
- 23 **Foxhill Manor Private House Hotel, Cotswolds** 94.31
- 24 **The Grove, Hertfordshire** 93.74
- 25 **Lime Wood, New Forest** 93.67
- 26 **Watergate Bay Hotel, Cornwall** 92.50
- 27 **Monachyle Mhor, Perthshire** 92.00
- 28 **Kinloch House, Perthshire** 92.00
- 29 **Cliveden House, Berkshire** 91.33
- 30 **Soho Farmhouse, Oxfordshire** 91.17
- 31 **The Pig near Bath, Somerset** 91.00
- 32 **Bovey Castle on Dartmoor National Park, Dartmoor** 89.00
- 33 **Artist Residence Oxfordshire** 86.25
- 34 **The Lowry Hotel, Manchester** 85.00
- 35 **Gilpin Hotel & Gilpin Lake House, Lake District** 85.00

IRELAND

- 1 **THE WESTBURY, DUBLIN** 98.87
- 2 Ballyfin, Co Laois 98.86
- 3 Kilkea Castle, Co Kildare 98.81
- 4 Ballynahinch Castle Hotel & Estate, Co Galway 97.71
- 5 InterContinental Dublin 97.4
- 6 The Lodge at Ashford Castle, Co Mayo 97.22
- 7 Park Hotel Kenmare, Co Kerry 96.19
- 8 Lough Eske Castle, Co Donegal 96.13
- 9 Clontarf Castle Hotel, Dublin 92.86
- 10 The Shelbourne, Autograph Collection, Dublin 90.67

FRANCE & MONACO

- 1 **LA RESERVE PARIS - HOTEL AND SPA** 99.20
- 2 Royal Champagne Hotel & Spa, Champagne 99.13
- 3 Villa Gallici, Aix-en-Provence 99.06
- 4 Hôtel Métropole Monte-Carlo 98.84
- 5 Hôtel Crillon le Brave, Provence 98.48
- 6 Le Bristol Paris 98.44
- 7 Le Relais Bernard Loiseau, Saulieu 98.28
- 8 Lutetia, Paris 97.79
- 9 Hôtel du Cap-Eden-Roc, Antibes 97.67
- 10 Hôtel de Crillon, A Rosewood Hotel, Paris 97.61
- 11 Brach, Paris 96.70
- 12 Hôtel Esprit Saint Germain, Paris 96.70
- 13 The Peninsula Paris 96.50
- 14 Nolinski Paris 96.43
- 15 Shangri-La Hotel, Paris 96.18
- 16 Grand-Hôtel du Cap-Ferrat, A Four Seasons Hotel, St-Jean-Cap-Ferrat 95.94
- 17 Hôtel Byblos, St-Tropez 95.79
- 18 Le Royal Monceau, Raffles Paris 95.35
- 19 Hôtel Vernet, Paris 95.10
- 20 Hôtel de Paris Monte-Carlo 94.65

ITALY

- 1 **MONASTERO SANTA ROSA HOTEL & SPA, SALERNO** 99.47
- 2 Hassler Roma, Rome 99.14
- 3 Il Salviatino, Florence 98.89
- 4 Il Sereno, Lake Como 98.85
- 5 Capri Tiberio Palace 98.53
- 6 The First Roma Arte, Rome 98.53
- 7 Caesar Augustus, Capri 98.30
- 8 Grand Hotel Villa Serbelloni, Lake Como 98.07

- | | |
|---|---|
| 9 Belmond Hotel Splendido & Belmond Splendido Mare, Portofino 98.05 | 23 Belmond Hotel Caruso, Ravello 96.09 |
| 10 Santa Caterina, Amalfi 97.71 | 24 The St Regis Florence 95.76 |
| 11 Portrait Firenze, Florence 97.71 | 25 Le Sirenuse, Positano 95.75 |
| 12 Hotel de Russie, A Rocco Forte Hotel, Rome 97.63 | 26 Aman Venice 95.50 |
| 13 JK Place Capri 97.57 | 27 Grand Hotel Miramare, Santa Margherita Ligure 95.47 |
| 14 Grand Hotel Minerva, Florence 97.50 | 28 Grand Hotel Tremezzo, Lake Como 95.44 |
| 15 Hotel Brunelleschi, Florence 97.20 | 29 Grand Hotel Quisisana, Capri 95.36 |
| 16 Villa d'Este, Lake Como 97.13 | 30 The Gritti Palace, a Luxury Collection Hotel, Venice 95.30 |
| 17 Villa Spalletti Trivelli, Rome 97.00 | |
| 18 Antica Torre di Via Tornabuoni 1, Florence 96.97 | |
| 19 Grand Hotel Excelsior Vittoria, Sorrento 96.76 | |
| 20 Palazzo Avino, Ravello 96.54 | |
| 21 JK Place Firenze, Florence 96.20 | |
| 22 Hotel Savoy, A Rocco Forte Hotel, Florence 96.20 | |

SPAIN & PORTUGAL

- 1 **FINCA CORTESIN, CASARES, SPAIN** 98.79
- 2 Abadia Retuerta LeDomaine, Valladolid, Spain 98.72
- 3 Almanac Barcelona, Spain 98.71
- 4 Tivoli Avenida Liberdade Lisboa, Lisbon, Portugal 98.56

- 5 Hotel Arts Barcelona, Spain 98.55
- 6 AlmaLusa Baixa/Chiado, Lisbon, Portugal 98.38
- 7 Tivoli Palácio de Seteais Sintra Hotel, Portugal 98.10
- 8 Sant Francesc Hotel Singular, Mallorca, Spain 97.96
- 9 Nobu Hotel Ibiza Bay, Ibiza, Spain 97.95
- 10 Hotel Maria Cristina, a Luxury Collection Hotel, San Sebastián, Spain 97.57
- 11 Majestic Hotel & Spa Barcelona, Spain 97.11
- 12 Cotton House Hotel, Autograph Collection, Barcelona, Spain 94.67
- 13 Villa Magna, Madrid, Spain 94.60
- 14 Four Seasons Hotel Ritz Lisbon, Portugal 94.50
- 15 Hotel Alfonso XIII, a Luxury Collection Hotel, Seville, Spain 94.47
- 16 Can Bordoy Grand House & Garden, Mallorca, Spain 94.15
- 17 Hotel Infante Sagres, Porto, Portugal 94.13
- 18 Purohotel Palma, Mallorca, Spain 93.96
- 19 Maison Albar Le Monumental Palace, Porto, Portugal 93.92
- 20 The Yeatman Hotel, Porto, Portugal 92.46

GREECE & TURKEY

- 1 **ARCHIPELAGOS HOTEL, MYKONOS, GREECE** 99.12
- 2 Çırağan Palace Kempinski, Istanbul, Turkey 99.00
- 3 Shangri-La Bosphorus, Istanbul, Turkey 98.94
- 4 King George, a Luxury Collection Hotel, Athens, Greece 98.00
- 5 Fairmont Quasar Istanbul, Turkey 95.17
- 6 Soho House Istanbul, Turkey 95.00
- 7 Four Seasons Hotel Istanbul at Sultanahmet, Turkey 92.86
- 8 Perianth Hotel, Athens, Greece 92.33
- 9 Hotel Grande Bretagne, a Luxury Collection Hotel, Athens, Greece 92.17
- 10 Four Seasons Hotel Istanbul at the Bosphorus, Turkey 91.00

CENTRAL EUROPE

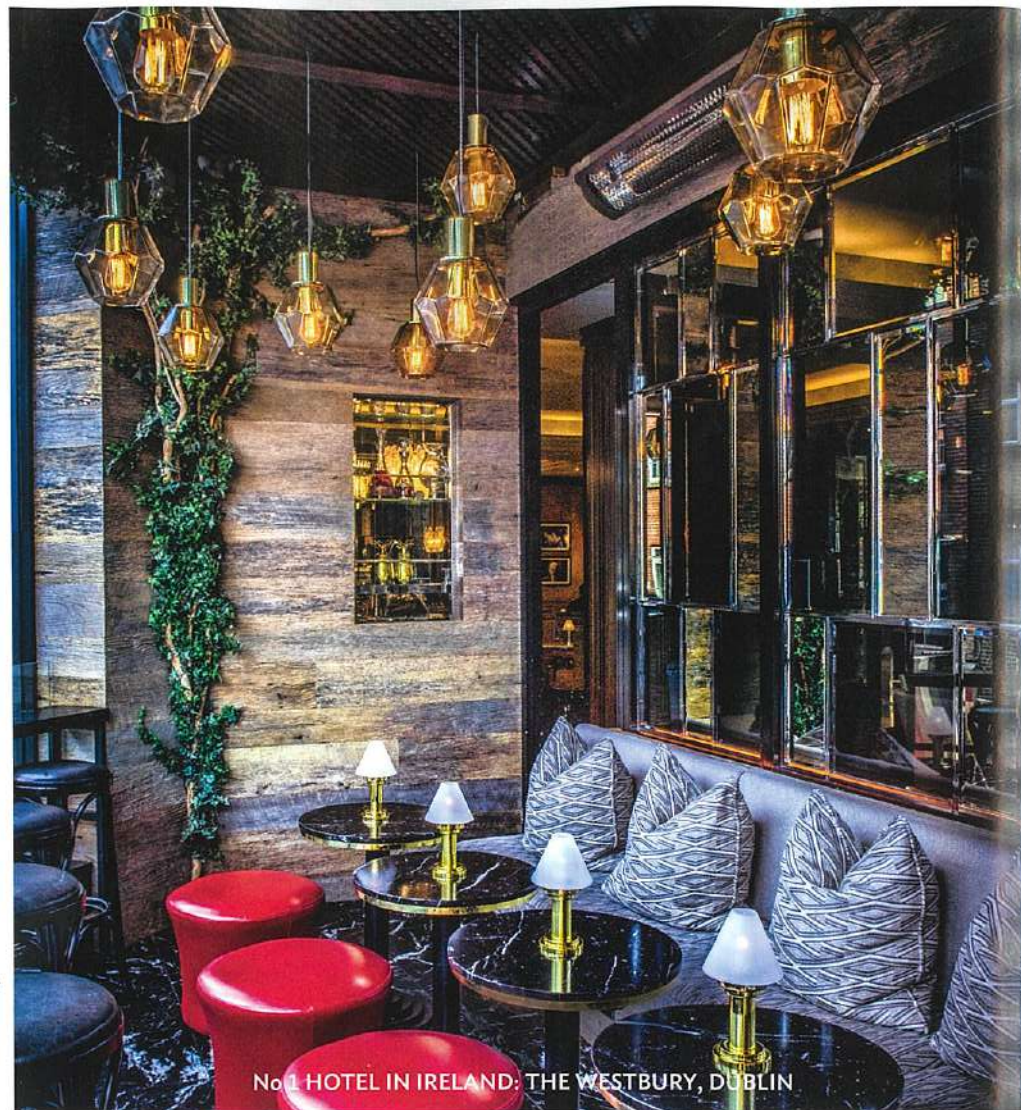
- 1 **BAUR AU LAC, ZURICH, SWITZERLAND** 99.82
- 2 Beau-Rivage Palace, Lausanne, Switzerland 99.38
- 3 Grand Hotel Kronenhof Pontresina, Switzerland 99.11
- 4 Kulm Hotel, St Moritz, Switzerland 98.85
- 5 Aria Hotel Budapest by Library Hotel Collection, Hungary 98.50
- 6 Mandarin Oriental, Prague, Czech Republic 98.40
- 7 Giardino Lago, Lake Maggiore, Switzerland 98.00
- 8 La Réserve Hotel, Spa and Villa Genève, Geneva, Switzerland 97.80

- 9 Four Seasons Hotel Gresham Palace Budapest, Hungary 97.13
- 10 Hotel Schweizerhof Luzern, Lucerne, Switzerland 96.22
- 11 Park Hyatt Vienna, Austria 95.89
- 12 Hotel d'Angleterre, Geneva, Switzerland 95.38
- 13 Hotel Goldener Hirsch, a Luxury Collection Hotel, Salzburg, Austria 94.83
- 14 Hotel Imperial, a Luxury Collection Hotel, Vienna, Austria 94.67
- 15 Badrutt's Palace, St Moritz, Switzerland 94.28
- 16 Four Seasons Hotel Prague, Czech Republic 93.14
- 17 Hotel Sacher Vienna, Austria 92.60
- 18 InterContinental Budapest, Hungary 92.60
- 19 The Ritz-Carlton, Vienna, Austria 88.00
- 20 Corinthia Hotel Budapest, Hungary 86.83

NORTHERN EUROPE

- 1 **AMERIKALINJEN, OSLO, NORWAY** 99.30
- 2 Hotel Astoria, A Rocco Forte Hotel, St Petersburg, Russia 99.20
- 3 Skt Petri, Copenhagen, Denmark 98.85
- 4 Hotel d'Angleterre, Copenhagen, Denmark 98.64
- 5 The Toren Amsterdam, Netherlands 98.50
- 6 Sofitel Munich Bayerpost Hotel, Germany 98.42
- 7 Hotel Diplomat, Stockholm, Sweden 98.27
- 8 At Six, Stockholm, Sweden 98.10

- 9 The Charles Hotel, A Rocco Forte Hotel, Munich, Germany 97.80
- 10 Hotel Danmark, Copenhagen, Denmark 97.30
- 11 Hotel Continental, Oslo, Norway 97.00
- 12 Kimpton De Witt Hotel, Amsterdam, Netherlands 96.22
- 13 Hotel Okura Amsterdam, Netherlands 96.19
- 14 The Ritz-Carlton, Berlin, Germany 96.17
- 15 The Thief, Oslo, Norway 96.07
- 16 Pulitzer Amsterdam, Netherlands 95.45
- 17 Grand Hôtel, Stockholm, Sweden 95.14
- 18 Hotel Herman K, Copenhagen, Denmark 94.71
- 19 Conservatorium Hotel, Amsterdam, Netherlands 94.55
- 20 The Dylan, Amsterdam, Netherlands 93.8
- 21 Hotel Vier Jahreszeiten Kempinski, Munich, Germany 93.17
- 22 Hotel SP34, Copenhagen, Denmark 92.46
- 23 Hotel Adlon Kempinski Berlin, Germany 91.55
- 24 Hotel Amigo, A Rocco Forte Hotel, Brussels, Belgium 87.63
- 25 InterContinental Amstel Amsterdam, Netherlands 84.60



No 1 HOTEL IN IRELAND: THE WESTBURY, DUBLIN



No 1 HOTEL IN ITALY: MONASTERO SANTA ROSA

METHODOLOGY
Our Readers' Choice Awards survey was made available through a secure website at cntraveler.com/vote. This year's tabulation of results from hundreds of thousands of respondents who submitted ratings during the period of April 1 to June 30 2019 was done by Condé Nast. The questionnaire contained lists of candidates in various categories (Cities, Hotels, etc.). Candidates must receive a required minimum number of responses and a minimum overall rating to be eligible for an award. They are judged on a set of criteria relevant to their category, based on a standard five-point scale converted to a percentage: excellent, very good, good, fair and poor. The average of these determines the final score based on five decimal points, with two decimal points being published. For example, the score of 99.20 at La Réserve Paris (the number one hotel in France this year) represents the average of ratings the property received for rooms, service, food, design, location, activities/facilities and value. Where an identical score is shown for two properties, the higher-ranked property will have a fractionally bigger score if taken to four decimal points.

PHOTOGRAPHS: SIM CANETTY-CLARKE, MARTON KOVATS